

2018

[MILSTREET Client
Satisfaction Statement]



Client Satisfaction Statement

Milstreet Catering believes client satisfaction is our top priority and through our on-going dedication we will gain recognition among our clients as the number one point of reference in quality health and productive life services. By focusing on our clients' needs for today and tomorrow, Milstreet Catering be able to provide long-term alternative solutions when necessary.

We hold the belief that a focus on quality and excellence is essential to our continued success and achievement of our Vision. Ensuring full alignment on the importance of client satisfaction is central to our work. We are guided by a coordinated and total commitment to deliver promised and/or contract services to our clients. The process used to ensure that information on client requirements is reviewed and disseminated throughout the organization helping everyone, including those who have a direct client contact, stay focus on client's satisfaction.

Building a successful relationship with our clients requires total support and involvement of Leadership, and the shared belief by all staff that ultimate success is achieved when Milstreet Catering satisfies client needs better than anyone else in the industry.

Milstreet Catering Quality Evaluation System is reflective of our on-going commitment to, and pursuit of, excellence in provision of high quality healthy and productive life services of distinctive value.

January 2018

A handwritten signature in black ink, appearing to read 'Rosemary Pappoe', written over a horizontal line.

Rosemary Pappoe
MD